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IDAHO PUBLIC  
UTILITIES COMMISSION

**LISA D. NORDSTROM**  
Lead Counsel  
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April 27, 2015

**VIA HAND DELIVERY**

Jean D. Jewell, Secretary  
Idaho Public Utilities Commission  
472 West Washington Street  
Boise, Idaho 83702

Re: Case No. GNR-U-14-01  
Compliance Filing – Effect on Low Income Customers Monthly Report

Dear Ms. Jewell:

Pursuant to Idaho Public Utilities Commission Order No. 33229 in the above-mentioned case, Idaho Power Company (“Idaho Power”) hereby submits its first monthly report for low income tracking information. This first report contains data for March 2015, which is the most current data available at this time. To facilitate more timely filing of data once it becomes available, Idaho Power intends to file future reports on or before the 10<sup>th</sup> of each month for the prior month’s data.

If you have any questions about this report, please contact Darlene Nemnich at (208) 388-2505 or [dnemnich@idahopower.com](mailto:dnemnich@idahopower.com).

Sincerely,



Lisa D. Nordstrom

LDN:kkt

Enclosures

cc w/encl: Karl Klein, IPUC  
Christina Zamora, CAPAI

# IDAHO POWER COMPANY

## Low Income Tracking Report for March 2015

Key	Description	Non Low Income Residential Contracts	Low Income Residential Contracts *
L01	Contracts	419,597	14,010
L02	Contracts with Winter Moratoriums		
L03	Contracts with Arrears	84,285	6,150
L04	Total Arrears Amount	\$ 14,044,260	\$ 1,788,709
L05	Past Due Notices Mailed	29,976	3,276
L06	Past Due Notice Amount	\$ 12,461,766	\$ 1,876,205
L07	Final Disconnect Notices	15,736	1,881
L08	Disconnects for Non-Pay	2,347	374
L09	Total Collect Amount at Disconnect	\$ 6,573,612	\$ 1,057,976
L10	Same Day Reconnects	1,576	146
L11	Reconnects within 5 Business Days	2,091	196
L12	Total \$ Written Off	\$ 553,521	\$ 30,332
L13	Write-offs due to Bankruptcies in Idaho	\$ 8,308	\$ 1,437

\* Low Income contracts are those receiving an energy assistance payment within the past 12 months.

### Line Item Notes:

L01) Contracts are individual metered electric service contracts, active during any portion of the reporting month. Customers can have multiple service contracts on an account. Customers can also have multiple accounts.

L02) Active service contracts assigned to the moratorium collection path.

L03) Count of service contracts that are in a 31+ days arrears status at the end of the current revenue month.

L04) Total \$ amount of service contracts that are in a 31+ days arrears status at the end of the current revenue month.

L11) Count of reconnects that were performed within 5 business days of disconnects for non payment, including same day reconnects.

L12) Total amount written off including bankruptcies. Total \$ Written Off includes only the account balance at the time it is written off.